

QUALITY STATEMENT

Fleet Horizon Solutions has a strong commitment to professionalism and honest business ethics. By integrating our innovative solutions and commitment to business process efficiency, we guarantee our clients the successful delivery of quality fleet management solutions that are underpinned by a strong focus on customer service excellence and a holistic approach to fleet solutions.

In our endeavour to meet and exceed customer expectations, we are guided by the following principles of:

- Developing value-adding, **partnership-style relationships** with our clients
- Exceeding clients' expectations through the provision of consistent **world class products & services**
- Utilizing people, skills and technology effectively and efficiently to deliver **maximum value solutions**
- Ensuring the **safety of all personnel** involved in the delivery and implementation of our projects
- Continuous **innovation and sustainability** across all our solutions and operations
- **Create mutual advantage** in all our relationships so that people will **trust** us and want to do business with us
- Identifying **opportunities to improve** our quality management systems and processes through continuous engagement and communication with our clients